

Cookies Policy

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1.0	WHAT ARE COOKIES AND HOW DOES EMPS.CO.UK USE THEM	

A cookie is a small text file containing information that a web site transfers to your computer's hard disk for record-keeping purposes. Cookies can make a web site more useful by allowing the site to personalise information for visitors and by storing information about customer preferences on a particular site. The use of cookies is an industry standard, and many major web sites use them to provide useful features for their customers. The cookie information does not include personal data such as name, age, phone number, e-mail address or mailing address.

EMPS Services are offered through the EMPS website and Complygate portal. These are the cookies we collect:

- **Necessary Cookies** Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secureareas of the website. The website cannot function properly without these cookies.
- **Statistical Cookies** Statistic cookies enable us to understand how visitors interact with websites by collecting and reporting information anonymously.
- Marketing Cookies There are used to track visitor to the website with the intention to
 offer promotions relevant to that user. These may include cookies set and collected by our
 third party providers.

Cookie	Description	Туре
stripe_mid	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	Necessary
stripe_sid	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	Necessary
JSESSIONID Preserves users states across page requests.		Necessary
m	m Determines the device used to access the website. This allows the website to be formatted accordingly	





_ga	This cookie is installed by Google Analytics. The cookie is used to calculate visitor, session, campaign data and keep track of site usage for the site's analytics report. The cookies store information anonymously and assign a randomly generated number to identify unique visitors.	Statistical
ga#	This cookie is installed by Google Analytics. The cookie collect data on the number of times a user has visited the website as well as dates for the first and most recent visit.	
_gat	This cookie is installed by Google Universal Analytics to throttle the request rate to limit the collection of data on high traffic sites.	
_gid	This cookie is installed by Google Analytics. The cookie is used to store information of how visitors use a website and helps in creating an analytics report of how the website is doing. The data collected including the number visitors, the source where they have come from, and the pages visited in an anonymous form.	Statistical
c3po.jpg	Collects data on the user's navigation and behaviour on the website. This is used to compile statistical reports and heatmaps for the website.	

2.0 WITH WHOM DOES EMPS SHARE YOUR INFORMATION?

EMPS's and Complygate's primary goal in collecting personal information concerning you is to enable us to respond to your enquiries as promptly and accurately as possible.

We undertake research on our users' demographics, interests and behaviour based on the information provided to us upon registration, from our server log files or from surveys. We do this to better understand and serve you. This research is compiled and analysed on an aggregated basis.

3.0 HOW DOES COMPLYGATE SOFTWARE USE YOUR INFORMATION?

When you are on the EMPS website or Complygate Portal and are asked for personal information, you may not be sharing that information with EMPS alone. This is because some services are offered jointly with a partner company. In order to provide this co-branded service to you, it is necessary for us to share your personal information with those partner companies.

Your information will not be shared with any third party without your written consent. When you join one of our email newsletter services, the emails you receive may include advertising material and links to advertisers' web sites. This does not mean that your details have been passed to the advertiser in question. Furthermore, at the end of each newsletter you will find either a hyperlink or a description of a route to stop receiving further editions of that newsletter, should you so wish.

4.0 WHAT SECURITY PRECAUTIONS ARE IN PLACE TO PROTECT THE LOSS, MISUSE, OR ALTERATION OF YOUR INFORMATION?

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, whilst we continually strive to protect your personal information and appreciate your need





for security, EMPS and Complygate can neither ensure nor warrant the security of any information you transmit to us or from our online services, and you do so at your own risk. Once we receive your transmission, we make our best effort to ensure its security on our systems.

5.0 WHAT ELSE YOU SHOULD KNOW ABOUT YOUR ONLINE PRIVACY?

Please keep in mind that whenever you voluntarily disclose personal information online – for example on message boards, through email, or in chat areas – that information can be collected and used by others. In short, if you post personal information online that is accessible to the public, you

EMPS or Complygate staff will NEVER compromise your security by asking for your password online. Please be careful and responsible when you are online.

If you have any requests concerning your personal information or any queries with regard to these practices, please contact by e-mail: info@emps.co.uk

Employers Mutual Protection Service Limited is registered in England and Wales with company number 00878594, the head office of which is at 130 Shaftesbury Avenue, London, W1D 5EU.

6.0 POLICY DETAILS

Document	EMPS Policy	Policy	Cookies Policy
Туре			
Policy Owner	Jenni Jetzer	Version	2.0
(Author)		Number	
Date First	November 2022	Last Review	February 2024
Issued		Date	

